

NEW YORK STATE CONSUMER PROTECTION BOARD

5 Empire State Plaza, Suite 2101
Albany, New York 12223- 1556

ABOUT THE CPB

The Consumer Protection Board (CPB) was established in 1970 as an executive Agency of the Governor. It is the mission of the CPB to protect, educate and represent consumers in an ever changing economy. The CPB is involved in a wide array of consumer issues. The Agency conducts consumer investigations; research and analysis; develops consumer education programs and materials; responds to individual complaints by working to settle disputes through voluntary agreements; and, represents the interests of consumers before the Public Service Commission and other State and federal agencies.

OUR INTERNSHIP PROGRAM

The CPB is seeking college juniors or seniors and graduate students, including law students. Candidates should possess excellent research and writing skills.

Currently, the CPB is recruiting interns to serve within our Bureau of Outreach Programming and Ombudsman Services; Bureau of Legal Affairs and Policy Development; and Bureau of Utility Intervention, Telecommunications and New Technologies.

These positions are located in our Albany office. The stipend is dependant upon education and experience.

As a CPB intern, students are provided with the opportunity to:

Learn about State and federal consumer protection laws and rules;

Participate in the consumer protection process by assisting with the mediation and research of consumer complaints;

Learn how to apply innovative technological solutions in a workplace environment; and,

Develop a better understanding of consumer advocacy methods, alternative dispute resolution and the mediation process.

REQUIREMENTS

Applicants should submit a resume, references, completed application and provide a writing sample.

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CONSUMER SCHOLAR INTERNSHIP APPLICATION

Name:

School:

Contact Address:

Phone:

Alternate Phone:

Email address:

Prior Governmental Internship:

Work Experience:

Computer Skills:

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CONSUMER SCHOLAR INTERNSHIP APPLICATION

Area of Interest

Please check one of the following boxes:

- The Bureau of Outreach Programming and Ombudsman Services
- The Bureau of Legal Affairs and Policy Development
- The Bureau of Utility Intervention, Telecommunications and New Technologies

Availability

- Part Time (7-12 hours per week) AM / PM

- Full Time (12-21+ hours per week)

Days of The Week Available

Hours of The Week Available

NYS Consumer Protection Board
5 Empire State Plaza, Suite 2101
Albany, New York 12223-1556
Phone: (518) 474-3514
Fax: (518) 474-2474
Email: Webmaster@consumer.state.ny.us

Please submit a writing sample and three (3) references with the application.